Rental Policies

• To rent equipment, a customer must have an active, open account or provide a valid credit card (Visa, MasterCard, Amex, or Discover).

• Quoted prices do not include shipping charges or local sales taxes (if applicable).

• Rentals include all necessary support accessories (tripod, rod, prism, target, wall mount, floor mount, etc.) as needed.

• All equipment may be picked up or shipped from one of our facilities. Shipping options are ground and next day air.

• Customers can return equipment to store location or ship back using their courier of choice. Shipments must be traceable and insured.

• Rental period begins on the day the equipment is due to be received by the customer via customer pick-up or shipping.

• Rental period ends on the day the equipment is received at our facility.

• Should equipment not arrive on schedule, or arrives damaged, we must be notified of either situation within 24 hours after scheduled delivery. Otherwise, we assume equipment arrived in good working condition and will assess rental charges accordingly.

• Customer must secure and maintain insurance on the rental equipment during the rental period.

• Customers that return equipment that is damaged or missing components will, at our discretion, be billed for the repair or replacement costs.

Repair Rental Procedures

• Within 60 days of purchase - Service Rental at No Charge.
• Within Warranty Period (after 60 days) - 1/2 the Regular Rental Rate with Maximum of 1 Month Rental
• Out of Warranty Period - Service Rental at Regular Rate with Maximum of 1 Month Rental

CALIFORNIA LASER REPAIRS:
Flat Fee Rental apply when: Equipment is in for service and equipment was bought from Allen

Notes:

1. Due to the technical complexity of this equipment, prior operating knowledge or experience is highly recommended. The customer must be aware of the operating limitations of the equipment and is responsible for insuring that the environment within which the equipment will be operated is sufficient to attain the desired
results. Rental charges will not be refunded should the equipment fail to perform due to the experience of the equipment operator or if the equipment is operated in a manner or environment for which it is not intended.

2. Training can be provided at our facilities for the rental equipment that we supply. Additional fees may be charged for this service.